



Between the lines

MAY / JUNE 2007

A PUBLICATION OF THE SUNNYVALE PUBLIC LIBRARY

Sunnyvale's Library of the Future is the Work of Many

By Deborah Barrow,
Director of Libraries

Planning the Sunnyvale Library of the Future is not the work of one person or one department. At the City of Sunnyvale, such a huge endeavor, understanding the public's needs and planning accordingly for a new library, requires the expertise of many.

Library staff members at all levels have had opportunities to assist in some way – from all-hands brainstorming sessions, to Senior Office Assistants designing the initial power point presentation for Council, or Librarians and Administrative staff working closely with the consultant interpreting research and planning services far into the future. We have staff who are providing the utmost support by keeping services on par on a daily basis in the offices, in the library stacks, and at the public service desks. Front-line staff take public comments into account and report observations on how services can be improved in the future.

We also have some amazing colleagues in the City that have specific responsibilities for the project. Other City staff members help with complex issues related to

site identification, transportation considerations, facilities management, and construction processes. They help conceptualize shared program opportunities for the future.



They help us consider how the vision for the library fits into the overall community vision; and they look at the financial and legal ramifications of plans for the Sunnyvale Library of the Future. We thank everyone for their excellent efforts and support so far.

Ultimately, the community and the City Council

Library of the Future

will determine if, and how the Sunnyvale Library of the Future will come to reality. It is anticipated that Council will review and provide direction on the preferred facility or facilities options on April 24, 2007. If approved, the option(s) will be explored in detail in a report to Council on June 12, 2007. The report will include possible funding strategies and timelines for Council consideration.

Please continue to provide your comments and follow the progress of the Sunnyvale Library of the Future by accessing our Web site – libraryofthefuture.inSunnyvale.com.

Coffee Cart Service to Start Soon Outside Library

The Divine Cup, a new coffee cart service will be arriving at the Sunnyvale Public Library this Spring. Through a collaboration with the Parks and Recreation Department, the Divine Cup service has been contracted to provide coffee, beverages and snacks in the Library's entrance courtyard. Tables and chairs will be available so that people may enjoy the refreshments outdoors.



Discover a Variety of Medical Resources at the Health and Wellness Resource Center



By Mary Chartrain

Whether you are looking for the latest information about heart disease or interested in watching a short video about acupuncture or nutrition, the Health and Wellness Resource Center (HWRC) is a resource worth exploring. The HWRC is an online database that is available at the Library or from home if you have a Library card and Internet connection. This resource offers information from a variety of sources: medical reference books (including a medical encyclopedia and medical dictionary) as well as articles from medical journals, newsletters, newspapers and consumer health magazines (many are full text). Additionally, the HWRC includes Drug Finder (for prescription and non-prescription drugs and herbal medicines), a health organization directory, health assessment tools (risk assessment tools, calculators and Cancer Facts) and links to a wide variety of other Web resources ranging from how to evaluate health information to specific diseases to clinical trials. The HWRC also offers a unique resource: Healthology, a library of streaming video Webcasts (most contain transcripts) as well as articles and interviews. Subjects cover a wide range of health and fitness topics,

including subjects like pregnancy and childbirth, specific diseases, mental health and alternative medicine.

If you have questions about using this resource please stop at the Information/Reference Desk and a Librarian will assist you.

The Health and Wellness Resource Center has a disclaimer stating that the database is for information only and is not meant to take the place of your doctor or other health provider. Users are encouraged to "consult with your own physician to discuss any course of treatment presented or suggested here."

Things You'll Find in the Health and Wellness Resource Center:

- Medical encyclopedia
- Health organization directory
- Health news
- Drug finder
- Medical dictionary
- Health assessment tools
- Links to other sites
- Healthology Health Library



For complete information on the Sunnyvale Public Library, please call (408) 730-7300 or visit

www.sunnyvalelibrary.org

Pay Your Fines Online

By Garrett Kuramoto

Car alarms. Anti-virus software. Earthquake insurance. These are all things that we implement in the hopes that we never need them. You can add another item to that list: the Sunnyvale Public Library's new online payment system for fines and fees.

While the Library wishes for all materials to come back on time and in good condition, like unexpected emergencies, overdue fines do happen. Many of our patrons have asked for the ability to pay their fines and fees online or with a credit card, and we are proud to announce that our new online payment system makes this possible.

If you have any outstanding fees or fines on your library account, paying them online is easy. Simply log in to your account through our Web site, just as you would to place holds, check due dates, or renew materials. You are notified on your account's

My Record page if you have any unpaid fines or bills. Click on the link to display a detailed list of charges and a button to "Pay Online."

On the following screen, you have the option to pay some or all of your fines (the default setting is to pay all fines) and you will be asked for your billing and credit card information. Only VISA and MasterCard are accepted, and transactions are secure. The Library uses VeriSign, a secure gateway provider, and has a Secure Sockets Layer (SSL) certificate, which encrypts web pages containing sensitive information. The Library also does not keep or store any confidential patron information, such as credit card number, credit card verification number, or card expiration date.

When you click the submit button, you will be asked to verify that all information, including the amount to be charged, is correct. Please check this carefully as there are no refunds once the transaction is completed.

A confirmation page will be displayed once the transaction is completed. You may choose to print this page for your records. A copy of the confirmation page will also be e-mailed to you, if you submit an e-mail address with your billing information. You may notice that if your e-mail address is already linked to your account, it is automatically filled in for you. You are free to leave this as-is or input another address, but changing your address at this screen will not change the address linked to your account.

We are confident that the flexibility to pay with a credit card, 24 hours a day, will be a welcome addition to the already numerous functions available simply by logging in to your account online. We hope to see you online – but we also hope that you won't need the pay online service anytime soon!



Wild About Harry!

By Betsy Wachter

One of the biggest events of the summer of 2007 – at least in the minds of most school-aged children and many adults – is the upcoming publication of the 7th and final book in the wildly popular Harry Potter series. The book should be available in many bookstores at 12:01 a.m. on Saturday, July 21, 2007. Online booksellers are also arranging for delivery of pre-ordered copies on that same date.

While the Sunnyvale Public Library does not intend to open at 1 minute after midnight on the big day, we have preordered 50 copies of the new book, titled **Harry Potter and the Deathly Hallows**. The book will be delivered to the library several days early so that we can catalog and process the copies, which will then be available to patrons when the library opens at 10 a.m. on Saturday. In order to receive this special treatment, library staff must promise that no one will attempt to read the book before its release date, so don't ask for inside information!

As soon as **Harry Potter and the Deathly Hallows** appears in the library catalog, patrons may place a hold on it. There is a charge of \$.50 for the hold at the time the book is checked out, but placing a hold may allow you to be among the 50 lucky readers to be the first to learn what happens to Harry and his fellow wizards.

While you wait for your chance to learn Harry Potter's fate, try some of these fantasy books:

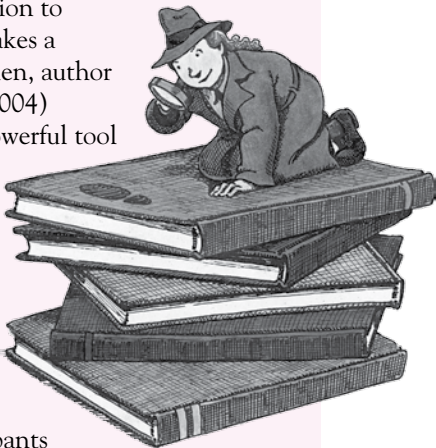
- Alexander, Lloyd – *Chronicles of Prydain*
- Colfer, Eoin – *Artemis Fowl series*
- Collins, Suzanne – *Underland series*
- Cooper, Susan – *The Dark is Rising series*
- Nimmo, Jenny – *Children of the Red King series*
- Sage, Angie – *Septimus Heap series*
- Scieszka, Jon – *Time Warp Trio*

Summer Reading Programs for Children and Teens

By Betsy Wachter

Every summer the Sunnyvale Public Library joins public libraries all over the country in sponsoring a free and fun way to encourage children to read – the Summer Reading Program. In addition to combating summer boredom, summer reading makes a difference in student achievement! Steven Krashen, author of **The Power of Reading**, (Libraries Unlimited, 2004) concludes that free-choice reading is the most powerful tool available for building vocabulary as well as the ability to read, write, spell, and comprehend.

The theme for the 2007 Summer Reading Program is **Get a Clue@ Your Library!** Children age 3 and older can register for the program at the Sunnyvale Public Library beginning Saturday, June 16. Teens who have completed 5th grade can register for a separate program, **YNK@Your Library**. For both programs, participants must read 10 books by September 2nd in order to claim a prize – a free paperback book donated by the Friends of the Sunnyvale Library. The Friends of the Sunnyvale Library also sponsors activities for children and teens during the summer. Folksinger Adam Miller, Magician Brian Scott, and a performance by P & T Puppets have been scheduled, as well as craft programs, and story times for preschoolers of all ages. Flyers with full details of both children's and teen reading programs will be available in the Library in late May. Information will also be posted on the Library's Web site, www.sunnyvalelibrary.org. Library staff hope you will make regular library visits a part of your family's summer plans!



Boards and Commissions Program

Would you like to get involved with assisting the City Council? Board and commission members serve on a volunteer basis and are appointed by the City Council. These positions assist the City Council and help to set the direction for Sunnyvale. Special requirements/qualifications such as residency and professional experience may be required.

City residents interested in serving on a City of Sunnyvale Board or Commission may obtain an application form at the City Clerk's Office, 603 All America Way – South Annex or online at boardsandcommissions.inSunnyvale.com. Liaison contact numbers and more information may also be found on the City's Board and Commission website. Please call the staff contact for additional information regarding the duties and responsibilities of a specific board or commission.

2007 Spring Recruitment is underway for the following current openings:

- **Arts Commission**
- **Board of Building Code Appeals**
- **Board of Library Trustees**
- **Child Care Advisory Board** (Community College, School District, or County Office of Education affiliation)
- **Heritage Preservation Commission**
- **Housing and Human Services Commission**
- **Parks and Recreation Commission**
- **Personnel Board** (2 openings – 1 opening requires nomination by a City employee or employee organization)
- **Planning Commission**

Please join us for an Informational Meeting:

Monday, April 30, 2007 – 6 p.m.
City Hall – West Conference Room,
456 West Olive Avenue.

Application deadline is 5 p.m. on
Friday, May 11, 2007.

Best in Fiction from the Past Year

By Susan Kaplan

Enjoy some of the best novels from the past year. All of these titles can be found in the Fiction section of the library under the author’s last name. If you have any trouble finding these or other books, please ask at the Information/Reference Desk.

Inheritance of Loss

Kiran Desai



Set during the 1980s, while Nepal is fighting for independence, this novel switches between Himalayan India and Manhattan. It beautifully tackles the issues of class, post-colonialism, and national identity.

Intuition

Allegra Goodman

Life in a research institute in Cambridge, Massachusetts revolves around grants, politics, publications, and possible cancer cures. When a post-doc appears to discover a virus which fights cancer, can anyone trust the results?

Water for Elephants

Sara Gruen



A ninety year old man, now living in a nursing home, hating his life and his decrepit body, reminisces about his life as a vet in a second-rate circus during the Depression. Well-researched and full of circus lore, romance, and love for animals, this book is delightful.

A Spot of Bother

Mark Haddon

George is losing his mind, and his entire family is spinning out of control, in this depiction of marital and domestic strife by the author of **The Curious Incident of a Dog in the Night-Time**.

Suite Francaise

Irene Nemirovsky



This unforgettable book written over sixty years ago was only recently found and translated. It opens during the chaos of the massive 1940 exodus from Paris on the eve of the Nazi invasion and details the lives of many people thrown together by circumstance. The second part follows the complex life of a German-occupied provincial village where Nazi soldiers uneasily coexist with the aristocrats, shopkeepers and peasants.

Snow Flower and the Secret Fan

Lisa See



This engrossing novel set in rural 19th-century China details the affecting story of lifelong friends, and their imprisonment by rigid codes of conduct for women which serve to preserve their inferior status.

Digging to America

Anne Tyler

Two very different families meet by chance when they both adopt Korean babies. Cross cultural relationships, child rearing practices and differing lifestyles make for an engrossing read.

Like a Good Story? Read Nonfiction

By Christine Doxtad

Somehow the words “story” and “nonfiction” don’t seem to go together. When we think of nonfiction we think of information gathering, studying and planning, while stories imply relaxation, enjoyment and entertainment. But there is a type of nonfiction that combines the best of both. Known as the nonfiction novel, or narrative nonfiction, these true accounts read like a story, combining many of the techniques found in a novel with the vivid observations and details of journalistic writing. Now you can have the best of both worlds, the pleasure of a good story and an opportunity to learn something as well. You may even find yourself reading about something far removed from your usual interests.

To help you get started with your nonfiction reading I have compiled a list of some of my favorites. They are guaranteed to inspire you, enchant you, motivate you, and maybe even terrify you, and they are all found in the nonfiction collection of the library.

Amazon Extreme: Three Ordinary Guys, One Rubber Raft and the Most Dangerous River on Earth by Colin Angus, 918.1104 A

This is high adventure at its best as the author and two friends attempt to conquer the mighty Amazon. After nearly dying of dehydration before they even reach the river, the three manage to persevere through violent rapids, guerrilla gunfire, mosquito infested drinking water and bouts of sickness.



Dress Your Family in Corduroy and Denim by David Sedaris, 814.54 S

Anything by David Sedaris is bound to be funny, but this is one of his best. Sedaris focuses on his family in a series of essays portraying family vacations, snow days and other bizarre adventures all in his witty, hilarious style.

The Ghost Map by Steven Johnson, 614.514 J

It is the summer of 1854 and London is faced with its most deadly outbreak of cholera to date. Two men, the Reverend Henry Whitehead and Dr. John Snow, work tirelessly to trace the source of the disease and how it is spread. This is a fascinating story about an important part of medical history.

The Glass Castle by Jeannette Walls, B Walls

A remarkable account of the author’s very unconventional childhood, sometimes shocking, sometimes funny, and always filled with affection for her eccentric parents and three siblings. From the first page to the last, you will find yourself engrossed in the lives of this dysfunctional family.



In the Heart of the Sea: the Tragedy of the Whaleship Essex by Nathaniel Philbrick, 910.9164 P

The tragic story of the whaleship Essex which sailed off the coast of Nantucket in 1819 and was sunk 15 months later by an 80-ton sperm whale. Using recently recovered archival material, the author makes the crew and the ordeal come alive.

Last Breath: Cautionary Tales from the Limits of Human Endurance by Peter Stark, 616.025 S

A combination of extreme sports and medical thriller, the author reenacts the drama of what happens inside our bodies and minds as we push ourselves to the limits of human endurance. You’ll be glad to be alive after reading these suspenseful stories of the fates of a cross-country skier, a kayaker, a mountain climber and more.



Marley & Me: Life and Love With the World’s Worst Dog by John Grogan, 636.7527 G

A delightful tribute to a beloved but incorrigible Labrador retriever. Marley was a sweet, affectionate puppy who grew into a naughty, hyperactive dog, getting kicked out of obedience school and creating chaos in the author’s young family.

For animal lovers everywhere.

The Orchard by Adele Crockett Robertson, 974.45 R

Beautifully written, this is the story of a young woman’s attempt to save the family’s New England apple farm during the Depression. Every day is a struggle and yet she is sustained by glorious spring mornings and a rich autumn yield of a variety of apples. Eat an apple while you read this and savor the moment.

The Piano Shop on the Left Bank by Thad Carhart, 786.2092 C

Piano lovers everywhere will enjoy this account of the author’s experiences in a small piano shop on the river gauche in Paris. Told with warmth and enthusiasm, you will not only want to take a trip to Paris, but you’ll want to take up the piano as well.

Shockwave: Countdown to Hiroshima by Stephen Walker, 940.5425 W

A riveting and compassionate account of the bombing of Hiroshima told from the perspective of the team of scientists who worked on the project, the American soldiers who flew the mission, and the Japanese civilians who survived the aftermath.

True Notebooks by Mark Salzman, 808.042 S

The author finds himself in the unlikely position of teaching creative writing at Central Juvenile Hall in Los Angeles. Expecting the worst, he discovers that he is able to help even the most violent offenders find a voice through the power of words. Hopeful, and yet at times tinged with sadness, you will find yourself rooting for this group of juvenile delinquents.

Adult Summer Reading Program

Challenge Yourself to Read

June 1 – August 31, 2007

Sunnyvale Public Library invites you to join our annual Adult Summer Reading Program. This year our theme will be “Challenge Yourself to Read” and the program will take place from June 1 – August 31, 2007.

To participate, you must be 16 years or older (younger readers should sign up for the Teen or Children’s programs). You must have a current Sunnyvale Public Library card and must have at least one book read at the time you sign up. Signups begin Friday June 1, 2007 and will end on Wednesday

August 1, 2007. Books can be fiction or non-fiction and in any language. Unabridged recorded books also qualify. The books you read are recorded on a log that you will receive when you sign up. After the first eight books are read, you will receive a free paperback book as your prize.

Please stop at the Adult Reference Desk to sign up and receive your log. The last day to record titles is Friday, August 31, 2007.

Join us at the Library and “Challenge Yourself to Read” this summer!

Online Guide to the Sunnyvale Public Library

By Steve Sloan

Here at the Library, we like to think of the Library’s Web site as a virtual branch, a place where you can access the same resources and services as you would if you had just walked in the front door of the library building. Of course, there are some things you can do online that are difficult to replicate inside the building such as searching across multiple reference sources in the time it takes to enter what you’re looking for into a search box. Likewise, there are some things you can do in the library that are difficult to replicate online such as browsing the book shelves and finding a good book to read or hearing an author speak and getting a signed copy of his or her book. So while the online library experience will not ever replace a visit to the library, we recognize there is added convenience to you to be able to access the library 24/7 and from anywhere in the world where you can access the Internet.

In order to improve your online library experience of www.sunnyvalelibrary.org, a number of page layout, design, and content changes have been made. The page layouts and designs attempt to strike a better balance between images and text, provide more intuitive navigation, and present a more uniform look. The new content increases both the number of things you can do online as well as the quality of the experience. Highlighted below is a summary of the most significant changes to the Library’s Web site in the past year:

Podcasts

What it is: Audio/video broadcasts of Library programs and Sunnyvale Voices stories (memories of life in early Sunnyvale as told by residents)



Examples: San Jose Opera Season Preview Audio Podcast, Prokiev’s Peter and the Wolf Video Podcast

How you benefit: You can listen or view popular Library programs in case you missed them or wish to see experience them again. You can subscribe to the podcasts via RSS feed or in Apple’s iTunes store to automatically have content delivered to your computer. If you choose to download a podcast, you can then upload to an iPod and experience the program anywhere that is convenient for you.

Video Downloads

What it is: Videos of Library programs, Movies & TV shows, and Sunnyvale history.

Examples: Political Evolution of Sunnyvale, 1940-1980, Rick Steve’s Travel Series, Julia Child’s Kitchen

How you benefit: You can view or download videos directly to your computer. View Sunnyvale historical videos with one click on YouTube and Google Video, or use MyLibraryDV to check out more than 400 hours of programming content with your free library card.

Ecommerce

What it is: The ability to pay for fines with a credit card in a secure transaction online.

How you benefit: Added convenience.

Computer Skills Tutorials

What it is: More than 50 easy-to-use, self-paced computer skills courses through the Learning Express Library database.

Examples: Microsoft Word, Excel, PowerPoint, Access.

How you benefit: Learners of any age can develop the computer skills necessary to succeed in the workplace, school, and everyday life. In addition to the tutorials, you can take online practice exams for the TOEFL, U.S. Citizenship, GED, Advanced Placement, College Entrance Exams, and more.

Link+ Interlibrary Loan

What it is: Request materials from participating libraries in California and pick them up at the Sunnyvale Public Library, for free.



Examples: A few of the participating institutions include San Francisco Public Library, San Jose State University, and University of California, Riverside.

How you benefit: Increases your ability to find materials you need and saves time. If an item is unavailable at the Sunnyvale Public Library, you can request that it be delivered here at no cost to you. You can borrow the item for 3 weeks, and request a renewal for 2 weeks a request has not been made at the owning institution.

Email notifications

What it is: Periodic e-mails delivered to your inbox to keep you informed on topics of interest to you.



Examples: Sign up for to receive e-mail notifications about library materials that you have reserved, overdue materials and reminders for materials that are due soon, library news and information, programs for adults, the Library of the Future, and more.

How you benefit: Makes it easy to stay current on the latest news from your library.

Account Login Shortcuts

What it is: When accessing your library account, enter either your first name or last name (both names are no longer required) and leave off the “2145400” part of your 14-digit library card number (only the last 7 digits are necessary).

How you benefit: Saves time when accessing your library account.

Community Profile

What it is: Demographic, racial, social, economic, and housing Characteristics data for the City of Sunnyvale as well as school data and other resources.



Examples: Median family income in Sunnyvale is \$84,376, 50.9% of homes in Sunnyvale are renter-occupied

How you benefit: Quick access to information which can help you understand your community.

Publications

What it is: Downloadable publications authored by Library staff and usually in PDF format, including annual reports, the Between the Lines newsletter, the Public Library Connection newsletter for teachers, shortcuts to finding a good book, shortcuts to finding information.

Examples: Annual reports, Between the Lines newsletter, Public Library Connection newsletter for teachers, shortcuts to finding a good book, strategic plan, and more.

How you benefit: Having all publications in one place will make them easier to find.

Sunnyvale History

What it is: Sunnyvale historical resources, including oral histories, historical population data, historical publications, library history resources, an historical timeline, and Sunnyvale history Web sites.



How you benefit: A great place to get started learning about the history of the City of Sunnyvale.

Sunnyvale Voices

What it is: Twenty-one stories from Sunnyvale residents of what life was like in Sunnyvale decades ago.

Examples: Vince Cala’s “Work Hard, Play Hard”, Mathilda Sousa’s “My Memories of Early Sunnyvale and How it Continues to Change”

How you benefit: Gain the perspective of Sunnyvale history from those who actually lived it.

Site Map

What it is: An A-Z listing of everything contained on the Library’s Web site, accessible from the bottom of every Web page.

How you benefit: One more way of finding information on the site.

Library Statue

What it is: A tribute page to the “Out to Lunch” sculpture with information about its acquisition by the City and photos of the statue’s 6 identical twins in other locations throughout the country.

How you benefit: Little-known information about one of Sunnyvale’s most beloved icons.

Live Homework Help

What it is: Free online homework assistance for students in grades 4-12.



How you benefit: Avoid costly tutoring bills and get assistance for your child as they are doing their homework.

Photos of Recent Library Events

What it is: Photos of recent and popular library events



Examples: Library of the Future Charrette, Shankle Family Donation

How you benefit: Experience the sights of library events and share the photos with friends.

Library of the Future

What it is: The City of Sunnyvale has embarked upon a journey of discovery to establish Sunnyvale’s Library of the Future. A Library of the Future Study and Strategy has been drafted and is available on the site. Ultimately, the Library of the Future Study and Strategy defines the community and City vision for the Library and the method to achieve it.

How you benefit: Planning for library services and facilities for the next 20 to 30 years ensures that the library can continue to deliver the high quality services you have come to expect in your library in the future.



Sunnyvale Public Library

665 W. Olive Ave., Sunnyvale, CA 94086

Library Hours

Monday–Thursday	10am–9pm
Friday & Saturday	10am–6pm
Sunday	12pm–8pm

Book and media drops are located outside the Library for after-hours returns.

Telephone Numbers Area Code

Borrowers’ Records	(408) 730-2748
Children’s & Teen Services	(408) 730-7292
Deaf Access: TDD/TYY	(408) 730-7501
Dial-A-Story (English)	(408) 730-7333
Dial-A-Story (Spanish)	(408) 737-4907
Information & Reference	(408) 730-7300
Library Cards	(408) 730-2748
Library Administration	(408) 730-7316
Overdue Materials	(408) 730-7309
Renewals (Automated)	(408) 730-7310
Special Outreach Services	(408) 730-7306

Library Web Site

www.sunnyvalelibrary.org

Pursuant to the Americans with Disabilities Act, the City of Sunnyvale will make reasonable efforts to accommodate persons with disabilities. If you require special accommodation, please contact the library.